



Workforce Empowerment™: DATA and NETWORK SECURITY

HR MANAGEMENT

PAYROLL SERVICES

BENEFIT ADMINISTRATION

AUTOMATE.

ORGANIZE.

STREAMLINE.

CUSTOMIZE.

THE INTEGRATION OF BUSINESS AND TECHNOLOGY

Mangrove's single-database, scalable SaaS (Software-as-a-Service) solutions are the answer for many businesses. The costs and complexities of distribution of specialized software can be cut down, upgrading issues are eliminated, and functionality matches a hosted solution. Mangrove maintains up-to-date services, 24/7 technical support, physical and electronic security and built-in support for business continuity and flexible working.

Standard Hosting Services

A hosted, or SaaS, solution requires no software to install. When choosing a licensed solution, Mangrove will install Workforce Empowerment™ and any required operating system software, in an environment that meets the recommended system configuration for the application. Mangrove will also provide and install the necessary upgrades, service packs, or other updates required to ensure the equipment and applications are operating at optimal levels.

Access

Mangrove provides browser access to and use of the Workforce Empowerment system, as well as Terminal Server access (as appropriate) through a secure connection over the internet.

Physical Security

- Mangrove's equipment is housed and managed in a state-of-the-art facility with electronic security access and 24/7 security monitoring both inside and outside the hosting facility
- Physical access to the data center is protected and restricted only to authorized personnel

System, Application, and Network-Level Security

- All reasonable commercial efforts are taken to ensure the security, confidentiality, and integrity of all client content transmitted through or stored on the servers hosted and maintained by Mangrove, and will not provide access to your data to third parties.

Monitoring and Management Services

Mangrove personnel regularly monitor, maintain, and support the servers and applications hosted within our data center facility. This ensures availability, uptime, and performance of the client's application. If a problem or outage is identified, Mangrove will initiate defined procedures to resolve the problem.

Backup and Restore Services

Mangrove provides daily incremental backups and weekly full backups of server content. If a data recovery is required, Mangrove will work with the client to accomplish this.

Off-Site Backup Storage

Mangrove stores and maintains a complete backup of data in secure, off-site premises, to provide our clients with immediate access of their data if the host has continual and verified problems due to catastrophic physical damage.

Periodic Backups

Upon request, Mangrove will send periodic backups directly to the client.

